From: <u>Hrdlicka, Rick</u>
To: <u>Hrdlicka, Rick</u>

Subject: FW: Student Technology Resources and a Note About Chromebooks

Date: Friday, May 1, 2020 8:53:01 AM

Hello SBVC Campus!

The following email went out to all students yesterday. The information may be useful to you.

Faculty, If you want to include some of this information on your syllabus or cover it on the first day of class. I think students would find it helpful. The Adobe use for students is currently only available at home through May we are hoping for an extension through Summer. After that students can use Adobe products in on campus labs.

Rick Hrdlicka

Subject: Student Technology Resources and a Note About Chromebooks

Dear SBVC Student,

As a student at San Bernardino Valley College you are entitled to various technology resources.

Please check the Campus Technology Services Vendor Discounts page https://www.valleycollege.edu/about-sbvc/offices/campus-technology-services/vendor-discounts.php for a list of discounted products.

Please see the Campus Technology Services Frequently Asked Questions page https://www.valleycollege.edu/about-sbvc/offices/campus-technology-services/faqs.php for instructions and videos on how to login to Microsoft Office, Adobe Acrobat and other technology related tools.

As a student you have access to Microsoft Office 365. See the instruction on the FAQ page on how to login. If you have problems logging in, email helpdesk@valleycollege.edu.

Adobe has provided free access to students until the end of May. They may extend this into the summer. The login instructions are on the FAQ page.

There is some confusion about what a Chromebook is capable of. A Chromebook is an Android device that runs some Android applications. It does not run Windows or Apple (Mac) applications. You will not be able to install and run any Adobe, Microsoft, or other apps designed for Windows or Macintosh desktop operating systems.

Your Chromebook has Google Docs and other Google resources to create documents, spreadsheets, and slide shows. You can login to Office365.com using your student email and password. This will allow you to create and edit basic Word documents, Excel spreadsheets, and PowerPoint slides online.

The best way to understand what you can do on your Chromebook is to remember it is a web

browser. You can do most anything online. With that said, it needs an Internet connection to function well.

If you have additional questions or need support for your device, please don't hesitate to reach out to our Helpdesk team.





Rick Hrdlicka | Director Campus Technology Services San Bernardino Valley College rhrdlicka@valleycollege.edu www.valleycollege.edu Office: 909-384-8656

For technical support contact the Helpdesk @ https://support.valleycollege.edu, helpdesk@valleycollege.edu, or (909) 384-4357

701 S. Mount Vernon Avenue, San Bernardino, CA 92410

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